



1.8 Organization Certification

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The Certification Process as described in the TIM-PD-004-R1-Accreditation and Certification Program gives organizations the opportunity to obtain recognition of their current achievements and progress, and to further develop their innovation capability over time.

The aim of this voluntary program is to establish the innovation capability of an organization according to pre-set criteria for review, after which an organization certification to a specific level can be granted. It is a growth trajectory, not a spot measurement of innovation capability. In other words, it is not the actual certification level that counts, but progress (and particularly, addressing identified gaps).

Registry

The Registry accounts for and displays both organization and individual certification status, which starts with obtaining the Innovation Management Maturity Model's core materials.

Initial Registration

When an organization obtains a serialized copy of the TIM Innovation Management Maturity Model they are automatically listed on the Registry. This listing indicates that the organization has obtained a legal copy of the standards and core texts, and is entitled to provide feedback to the TIM Foundation and will be updated on new publications, revisions to publications and related news and current events.

Levels of Certification

For a full description of the levels, see the TIM-CO-012-MG Maturity Grid.



LEVEL ONE	LEVEL TWO	LEVEL THREE	LEVEL FOUR	LEVEL FIVE
Investigating	Implementing	Capable	Effective	Excellence
We realize we need to develop our innovation capability	We have begun implementing better innovation capability	We are capable and have implemented good innovation management practices	Practices we have developed have improved over time and are becoming mature	We have achieved / demonstrated excellence in innovation management capability
No significant revenue/ value, or strategic impact from new products, services or processes	Moderate impact	Significant impact	Major impact	Ongoing major impact

Level One – Investigating

This first level of innovation capability maturity enables organizations to investigate where they stand. The acknowledgement of the self-declaration level is provided by an Assessment Partner, entitled to do acknowledgements for Level-1 Self Declarations. The Partner Organization would review specified key data of the organization’s Innovation Capability and acknowledge its existence. The process is concluded with issuing a Letter of Acknowledgement and appropriate Registry listing. Alternatively, organizations may apply for acknowledgment for themselves.

Level Two – Implementing

This maturity level is achieved from an on-site assessment provided by a Certified Assessment Partner Organization. The “Implementing” designation indicates the organization has developed Innovation Capability, although it may require further attention (comes with recommendations). The process is concluded with issuing a Certificate and appropriate Registry listing.

Level Three – Capable

Level Three maturity level is a natural progression from level Two whereby the organization achieves compliance status to the Innovation Management Maturity Model.

Level Four – Effective

This maturity level indicates the organization has a functional Innovation Management Capability Framework fully compliant to the Innovation Management Maturity Model.

Level Five – Excellence



Level Five maturity indicates the organization has achieved excellent capabilities to innovate, deployed across the entire organization.

All levels of maturity are assessed by a Certified Assessment Partner Organization and are concluded with issuing a certificate and appropriate Registry listing.

The Assessment/Auditing Process

Unlike many traditional third party assessments, the TIM assessment process is advisory and purely constructive in nature. Its most important intent is to assist organizations to establish and improve their innovation capability over time. The assessment process is not a 'pass or fail' scheme dictated by non-conformance and corrective action. The assessment process is based on careful qualitative assessment and recommendations for advancement of the organization's innovation capabilities: it constitutes a growth and development model. Maintenance assessments can be conducted bi-annually by default, unless organizations wish to shorten the maintenance schedule.

See www.timfoundation.org for more information, or contact us by phone or email.